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## Personal data processing by the Traffic and Public Transport Authority of the City of Gothenburg

Nextbike is responsible for the main part of processing of personal data based on their role. For more information on how Nextbike processes your personal data, see the other documents on the website regarding personal data processing.

The Traffic Committee is responsible for personal data for the personal data processing carried out by the Traffic and Public Transport Authority of the City of Gothenburg. The Traffic and Public Transport Authority will follow up on the use of the bike sharing system in order to understand and develop the system in the best way possible. To accomplish this, the Traffic and Public Transport Authority uses Nextbike as a personal data processor. The personal data processed in the system consists of name, address, e-mail address and telephone number. Data from the use of bicycles and stations will be monitored at an aggregated level, not at an individual level. Data collected for this purpose and which will be analyzed regularly are:

- User data such as type of subscription and average number of loans per user.
- Occupancy data such as number of occupied and vacated bicycles at different times, number of bicycles inoperative in a time interval, total number of loans in the system in different time intervals and occupancy rate for the stations.
- Error reports made in the system such as error types, response times and types of customer service issues.
- Rebalancing data such as the number of cycles of cycles between different stations at different times and time intervals.

In addition to analyzes of the data above, point-by-point assessments will be made about specific phenomena that needs to be investigated to further improve the system. This may be, for example, the use of a particular offer. If you want to know more about how the Traffic and Public Transport Authority processes personal data and where you can turn to with you questions you can read more here:

[www.goteborg.se/dinapersonuppgiftertrafikkontoret](http://www.goteborg.se/dinapersonuppgiftertrafikkontoret)