

# Callcenter agent (m/f/d) for bike sharing system in Gothenburg / SWE

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nextbike is Europe's bike share leader. We are getting more and more people on our bikes by making them a natural part of urban mobility. As pioneers, we have been developing sustainable bike sharing systems for over 15 years. We are currently active in over 200 cities and understand our service as a complement to bus & train. Our business model is based on cooperations with cities, public transport providers, universities and consumer brands. In 2019, nextbike was awarded by Stiftung Warentest. Together we make our cities even more livable and bike sharing a bit smarter every day.

## THESE ARE THE KEY DATA



workplace  
head office Leipzig



time requirements  
full time  
part time  
working student



start  
01.03.2020

## THAT'S WAITING FOR YOU

- You support customers via telephone and e-mail
- You work independently and goal-oriented and carry out daily tasks
- You take calls in Swedish and English language

## THAT'S WHAT YOU BRING ALONG

- You are fluent in Swedish (spoken and written)
- You have good English skills
- You are very communicative
- You are a team player, stress-resistant and have a practice-oriented work style
- You have a natural handling of e-mails, Internet and an understanding of modern communication media
- You are ready to work weekends and holidays

## THAT'S WHAT WE OFFER TO YOU

- an interesting and responsible job
- a young and modern team
- discounted use of nextbike bicycles worldwide.

## HOW TO APPLY

We look forward to receiving your detailed application documents to [jobs.customerservice@nextbike.com](mailto:jobs.customerservice@nextbike.com). Your contact person is Mr. Robin Blitzner.

